

SUBRAMANIAN MATHUR SEETHARAMAN

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PROFESSIONAL SUMMARY

Power Platform Developer with 3+ years of experience building business applications and automating workflows using Dynamics 365, Power Apps, Power Automate, and Microsoft Dataverse. Experienced in developing CRM solutions, automating business processes, and supporting retail and enterprise systems using Dynamics 365 Customer Service, Finance and Operations, and Store Commerce POS. Strong skills in SQL, data modelling, and workflow automation with a proven ability to deliver reliable and scalable business solutions.

EDUCATION

MASTERS IN DATA SCIENCE & ANALYTICS – University of Leeds – Leeds, UK Majors: Statistics, Machine Learning, Business Analytics, Deep Learning, Data Analytics	2024 - 2025
BACHELOR OF TECHNOLOGY IN IT – Anna University – INDIA Majors: Data Structures, Math, Python, JAVA, C, DBMS, Big data, HTML, CSS, Typescript	2018 - 2022

WORK EXPERIENCE

Happy City Hub — Research Data Analyst, UK Processed and validated 80+ city-level indicators for the Happy City Index 2026, ensuring analytical reliability for high-stakes public-sector reporting.	2025
NHS Healthcare Analytics Virtual Internship, UK Applied Python-based data science workflows to transform raw NHS prescribing datasets into structured tables for trend analysis.	2025
Accenture — Data Analyst (Client Technology & Retail Solutions), INDIA - Developed and customised Dynamics 365 CRM solutions to support customer service and retail business operations. - Built Power Apps using Microsoft Dataverse to manage customer data, automate workflows, and improve process efficiency. - Created Power Automate flows to automate business processes including customer onboarding, approvals, and record updates. - Worked with Dynamics 365 Finance and Operations and Store Commerce POS to support retail transactions and system functionality. - Designed SQL queries and supported data validation, reporting, and backend data processing for enterprise systems.	2022-2024

PROJECTS

Power Platform Membership Management Application - Built a model driven Power App using Dataverse to manage membership and customer records. - Created custom tables, relationships, forms, and business rules to automate business logic. - Developed Power Automate workflows to activate memberships and automatically generate expiry dates - Improved process efficiency by reducing manual tracking and ensuring data accuracy	2026
UK Aviation Performance Dashboard – Power BI - Built an interactive Power BI dashboard using civil aviation flight-punctuality data, applying data cleaning and modelling with Power Query and DAX. - Designed KPI cards and trend visuals to analyse delay patterns and highlight operational performance insights.	2025

SKILLS AND CERTIFICATIONS

- Skills:** Power Apps, Power Automate, Microsoft Dataverse, Dynamics 365 CRM, Dynamics 365 Finance and Operations, Store Commerce POS, SQL, Python, Power BI, Excel Advanced, Data Modelling, Workflow Automation, Business Process Automation, CRM Development, Data Analysis.
- Certifications:** Azure AI Fundamentals (AI-900), Azure Data Fundamentals (DP-900), Azure Data Engineer Associate (DP-203), Azure Databricks: Data Engineering (Udemy), Microsoft Excel Specialist, Microsoft Power BI Analyst.